

3M™ Fall Protection Business

STOP USE & PRODUCT RECALL – AMENDMENT

Immediate action required for all 3M™ DBI-SALA® Self-Rescue Descent Systems repaired or manufactured since recall issued on August 6, 2020

3M™ DBI-SALA® Self-Rescue Descent Systems P/N 3320030, 31 & 37

Dear 3M™ Fall Protection Distributor:

3M™ Fall Protection issued a “Stop Use & Product Recall” on August 6th, 2020 to address a potential cracking/embrittlement issue with the inner plastic spool used to hold the lifeline rope. This potential condition could inhibit the ability of the Self-Rescue Descent System (“Self RSQ”) to fully descend an end user in the event of a fall. This spool is internal to the Self-Rescue Descent System and cannot be inspected.

Since issuing the original recall on August 6th, 2020, we have detected an issue with the solution implemented to address the cracking/embrittlement issue. Variability in the manufacturing of the inner spool can impact the ability of the lifeline to deploy consistently to its full length.

3M™ Fall Protection is recalling all newly manufactured and repaired Self RSQs since the August 6th, 2020 “Stop Use and Product Recall” was communicated. 3M™ has not received any reports of incidents relating to this matter but is taking this precautionary measure as a responsible manufacturer committed to the highest standards of product quality and safety.

Please forward this “Stop Use and Recall - Amendment” to any of your customers who have purchased newly manufactured and repaired Self RSQs since August 6th, 2020.

If you have any questions or concerns, please contact your 3M™ Sales Representative or the 3M™ Customer Service Team at 3musfpserviceaction@mmm.com or call 1-833-638-2697.

Thank you in advance for your support and cooperation in reaching your customers with this information.

3M™ Fall Protection
September 25, 2020

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3M™ Fall Protection is recalling all newly manufactured and repaired Self RSQs since the August 6th, 2020 “Stop Use and Product Recall” was communicated. Since the detection of this issue, we have corrected the variability contributing to this condition and Self RSQs produced after August 2020 are acceptable for use. This amendment to the original recall notice expands the affected range of product to include all product manufactured through August 2020. This pertains to all models including P/N 3320030; 3320031 & 3320037. 3M™ has not received any reports of incidents relating to this matter but is taking this precautionary measure as a responsible manufacturer committed to the highest standards of product quality and safety.

End Users: Please inspect your 3M™ DBI-SALA® Self-Rescue Descent System’s label to confirm if it is part number (P/N) 3320030, 3320031 or 3320037. The P/N and manufactured date can be found on the label under the cover of the Self Rescue bag – please see pictures to the right. Once you have confirmed the P/N and affected date, please visit the 3M™ DBI-SALA® Self-Rescue Descent System web page at www.SelfRSQRecall.com to enter your contact information, affected P/Ns, as well as any other required information. A UPS shipping label will be created for you to return your 3M™ DBI-SALA® Self-Rescue Descent System(s) directly to 3M™.

These returned products must pass a pre-use inspection. If the product does not pass the pre-use inspection, we will dispose of the product at our Red Wing facility and notify you. If a returned product passes the pre-use inspection, we will complete an inspection of the inner spool. Any product needing correction will be repaired free of charge and returned to you as soon as possible. Returned product will be marked with a green check mark on the RSQ housing found under the label (see picture to the right). This green check marks indicates that the RSQ has been remediated and is fit for use. If you have any questions regarding this notice, please contact the 3M™ Fall Protection Customer Service Team at 3M™usfpserviceaction@mmm.com or call 1-833-638-2697.

Distributors: Please contact our Customer Service department at 1-833-638-2697 or at 3M™usfpserviceaction@mmm.com to obtain a listing of all affected 3M™ DBI-SALA® Self-Rescue Descent System(s) sold to you. Please forward this “Stop Use & Product Recall – Update” to any customers/users who have purchased 3M™ DBI-SALA® Self-Rescue Descent Systems from you. If you have any inventory of the affected models, please contact our Customer Service department to have them returned.

