

# Return Instructions

## 2767-20 M18 FUEL ½” High Torque Bare Tool VERSION “H96B”

To be clear, the product we are looking to return is a subset of the 2767 inventory that Milwaukee sells today. The item we are highlighting is an iteration of the 2767-20 (BARE TOOL).

### 1) Product Identification

- a. Isolate the 2767-20 BARE TOOL product to conduct a review of each of the serial numbers
  - i. Boxed Product
    - The serial number is located near the QR code. The version you are looking for is “H96B” ONLY. You will find the version iteration as the first 4 characters in the S/N number. Pull the “H96B” product and isolate for return. The “H96A” can be returned to the shelves as they are not impacted
  - ii. On Product Validation
    - The Serial Number is located on the name plate of the tool. The version you are looking for is as the first 4 characters in the S/N number. Pull the “H96B” product and isolate for return. The “H96A” can be returned to the shelves as they are not impacted

