

## Safety Advisory Topgard® Protective Cap

June 20, 2017

**MSA Corporate Center**  
1000 Cranberry Woods Drive  
Cranberry Township, PA 16066  
800.MSA.2222  
www.MSAafety.com

**Dear Valued Head Protection Customer,**

MSA recently determined that white Topgard Protective Caps manufactured in January and February 2017 may not comply with the electrical insulation performance requirement as defined in the ANSI/ISEA Z89.1-2014 American National Standard for Industrial Head Protection. The affected Topgard helmets with white shells were shipped from MSA between January 31, 2017 and March 8, 2017. MSA is voluntarily replacing these helmets free of charge.



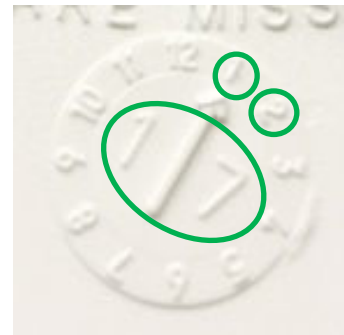
Additional testing on helmets from this time period indicated that the helmet shell may crack during the ANSI/ISEA specified top impact test. Although complying with the ANSI force transmission requirement, affected helmets that crack will exceed the allowable electrical leakage during the ANSI/ISEA specified electrical resistance test.

### Identifying Affected Helmets:

To identify affected helmets, check that the helmet shell is white and a cap style, with a brim only in the front. Also check that the label inside the helmet shell confirms that it is a “Topgard” model, as shown below. Then, check the shell mold date emblem on the underside of the helmet brim, as indicated in the photo below. If the shell was molded in January 2017 or February 2017, the helmet is affected and should be removed from service and replaced. All other helmet models, colors, and shell mold dates are not affected.



Topgard Helmet Label  
Located Inside Helmet Shell



Shell Mold Date  
Located on Underside of  
Helmet Brim



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**Obtaining Replacement Helmets:**

To obtain replacement Topgard Protective Caps, please complete the enclosed *Return / Replacement Helmet Order Form* and email it to MSA Customer Service at the appropriate email address below. If the affected helmets originally purchased included a customized logo, please provide the original logo order number and we will apply the logo to the replacement helmets. Replacement helmets will be shipped to you and we will forward instructions for returning the affected Topgard Helmets.

**MSA Customer Service Contact Information:**

If you have any questions regarding this *Safety Advisory*, please contact MSA Customer Service as follows:

- U.S., Canada, or U.S. Territories – 1-866-672-0005 or by email at: [ProductSafetyNotices@MSAafety.com](mailto:ProductSafetyNotices@MSAafety.com).
- Outside the U.S., Canada, and U.S. Territories – 724-776-8626 or by email at: [LAMZonecs@MSAafety.com](mailto:LAMZonecs@MSAafety.com).

We apologize for any inconvenience that this situation may cause; however, your safety and continued satisfaction with our products is most important to us.

Best regards,

A handwritten signature in cursive script that reads 'R. Anne Herman'.

R. Anne Herman  
Vice President, Global Operational Excellence and Chief Customer Officer

Enclosure  
PS17011-05



**Return / Replacement Helmet Order Form**

**Topgard Protective Cap**

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Please complete this form and email it to MSA Customer Service at:

- U.S., Canada, or U.S. Territories – [ProductSafetyNotices@MSAafety.com](mailto:ProductSafetyNotices@MSAafety.com)
- Outside the U.S., Canada, and U.S. Territories – [LAMZonecs@MSAafety.com](mailto:LAMZonecs@MSAafety.com)

Multiple orders can be placed by submitting additional copies of this form.

Name: \_\_\_\_\_

Shipping Address: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Phone: \_\_\_\_\_ E-Mail: \_\_\_\_\_

Quantity

Free Replacement white Topgard Protective Caps you are Ordering: \_\_\_\_\_

Helmet Logo Order Number (if applicable): \_\_\_\_\_

MSA will ship the replacement white Topgard Protective Caps and forward instructions for returning to MSA an identical quantity of affected white Topgard Protective Caps.

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MSA Use Only - Order Code: UR8

PS17011-05