

AIRGAS.COM USER GUIDE SERIES

ORDER ROUTING AND AVAILABILITY

Can I change my zip code?

Yes. You can change your zip code and then you will see updated availability.

Where will I see delivery methods and availability dates?

Delivery methods and availability dates are visible on all shopping pages.

Can I select two different delivery methods for the same product?

Right now you can only have one delivery method for the same product.

Can I update the delivery method for all items in my cart at once?

You can change delivery method one product at a time, but not all at once.

Can I select store pickup even if my desired product is backordered?

Yes, future availability dates will be shown.

For items "Not Available for Online Purchase," please contact your Airgas representative.

Can I see product availability at different pickup locations?

By selecting "Change" on the Store Pickup delivery option, you can see if and when the product is available for pickup at your selected location and other locations nearby.

For further help: Please contact the customer service team at www.airgas.com/customer-service or call 1-866-935-3370 to speak to a representative.

The screenshot shows the Airgas website interface. At the top, there's a header with the Airgas logo and navigation links. A search bar is present. Below the search bar, there's a category filter on the left and search results on the right. The search results are for "batteries" and show three products. Each product has a list of delivery options: Airgas Truck, Store Pickup, and Ship It. A red box highlights the 'Store Pickup' option for the 'Streamlight® Black PolyTac 90° Compact Right-Angle Tactical Hand-Held Flashlight With LED (2 3 Volt CR123A Lithium Batteries Included)' which is marked as 'Not available for online purchase'.

This screenshot shows a detailed view of a product page for a 'Streamlight® Yellow Argo® Headlamp'. It displays the product image, name, and part number. Below this, there are three delivery options: Airgas Truck, Store Pickup, and Ship It. The 'Store Pickup' option is highlighted with a red box and has a 'Change' button next to it. The 'Ship It' option shows an estimated ship date of 04/07/22.

This screenshot shows a modal window titled 'CHANGE PICK UP STORE'. It displays a list of nearby locations for the 'Streamlight® Yellow Argo® Headlamp'. The list includes the address, distance, and operating hours for each location. The 'CURRENT STORE' is highlighted in orange. The modal also shows a search bar and a 'PICK UP HERE' button.